TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Steering Angle Sensor (SAS) Reset/ September 15, 2016/ Reference: IPSB-16-403

FRANKLIN, TN– Most INFINITI vehicles are now equipped with Steering Angle Sensors (SAS). The steering angle sensor is a critical part of the Vehicle Dynamic Control (VDC) System that measures the steering wheel position angle and rate of turn. The SAS requires a reset by scan tool to ensure proper calibration any time the alignment is adjusted for any reason.

It is the position of INFINITI that, any time an alignment is done on a vehicle equipped with Vehicle Dynamic Control, a reset of the steering angle sensor is mandatory. In addition, if any component of the steering or suspension system is damaged on an INFINITI vehicle, or removed/installed, a reset of the SAS will be required where applicable, regardless of whether or not an indicator light is displayed on the dash.

The safety of our customers is our number one concern at INFINITI, and we ask that the repair industry adhere to these strict guidelines going forward.

For additional information, please see service manual section "BRC".

Parts Warranty

INFINITI's New Vehicle Limited Warranty, and Limited Warranty on replacement parts do not apply to any parts other than genuine original equipment parts.

INFINITI will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than genuine replacement parts.

For additional collision information: http://collision.infinitiusa.com/