

Reference: IPSB/18-281
December 18, 2018

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: De-Nib & Polish and Finish Sand & Polish

FRANKLIN, TN—INFINITI is dedicated to providing vehicles of the highest quality to every owner. Every aspect of the vehicle, from mechanical, safety, and paint finish during the manufacturing process, receives the utmost attention to detail. Restorative paint processes can be one of the most impactful attributes to owner satisfaction when done properly. Repair facilities face a variety of challenges with vehicles including, but not limited to, paint maintenance and debris from daily road conditions.

After refinishing any outer panel, it may be necessary to nib sand (or de-nib) any particles found within the final finish followed by polishing affected areas. It may also be necessary to finish sand and polish an entire panel finish, followed by polishing the affected areas to provide the desired uniform texture of the factory finish.

INFINITI also completes these same processes in the manufacturing environment due to intrusive dirt or debris found in the production environment. Paint manufacturer's recommended guidelines should be followed by qualified trained individuals with proper equipment during this process.

Parts Warranty

INFINITI Americas New Vehicle Limited Warranty and Limited Warranty on replacement parts does not apply to any parts other than Genuine INFINITI replacement parts. INFINITI will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than new Genuine INFINITI replacement parts. For additional collision information: collision.infiniti.com.

Refer to the Electronic Service Manual (ESM) prior to any repair or replacement being performed. Information specific to each model may be found at <https://www.infiniti-techinfo.com>.