

Reference: IPSB/18-284
December 18, 2018

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Partial Clear Coat Blending

FRANKLIN, TN—INFINITI does not recommend partial clear coat refinishing, “solvent blending,” or “melting” for any refinishing work that is being performed. While initial attempts will provide an aesthetically acceptable finish, it does not allow for proper adhesion of the material due to thermoset processes. Decreased film thickness and exposure to elements sacrifice long-term durability and can result in discoloration or peeling.

To restore the factory finish, the final clear coat should be applied to the panel(s) edge or natural breaking point. It may be necessary to remove exterior trim, weather stripping, roof luggage rack or rail systems, or remove glass. Industry standards and paint manufacturer’s guidelines align with this methodology. Please refer to the paint manufacturer’s guidelines for additional information on recommended processes and warranty restrictions.

Removal of certain components such as mirrors, door handles, or glass, can cause a disruption in the vehicle control systems and may not create a Malfunction Indicator Light (MIL) visible dash indicator. Following removal, the vehicle will require a post-repair diagnostic scan to ensure all systems are functioning as designed. Please reference INFINITI’s revised Pre- and Post-Repair System Scanning position statement (updated 2018) for additional information.

Parts Warranty

INFINITI Americas New Vehicle Limited Warranty and Limited Warranty on replacement parts does not apply to any parts other than Genuine INFINITI replacement parts. INFINITI will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than new Genuine INFINITI replacement parts.

For additional collision information: collision.infiniti.com.

Refer to the Electronic Service Manual (ESM) prior to any repair or replacement being performed. Information specific to each model may be found at <https://www.infiniti-techinfo.com>.