ACCIDENT INCIDENT GUIDE

MAKING SMART CHOICES

TRUST THE EXPERTS

CERTIFIED COLLISION REPAIR NETWORK

INFINITI

You have the right to choose where and how your vehicle is repaired. Only INFINITI Certified Collision Centers have been validated and approved by INFINITI to have the tools, training, and knowledge to repair your vehicle properly. For a timely, high-quality repair, we recommend choosing an INFINITI Certified Collision Center.

SOPHISTICATED TECHNOLOGIES REQUIRE SKILLED REPAIRS

INFINITI’s Safety Shield® technologies rely on sophisticated sensors, radars, and cameras located throughout the vehicle. It’s imperative your vehicle is repaired and recalibrated to manufacturer specifications by skilled and trained professionals after a loss.

CHOOSE THE RIGHT PARTS

To keep your INFINITI performing as designed, insist on new Genuine INFINITI Parts from the body shop you choose and from your insurance company. Only Genuine INFINITI Parts are specifically designed and engineered to integrate with INFINITI’s sophisticated performance and safety systems and meet INFINITI’s stringent requirements for fit, finish, structural integrity, and corrosion protection.

Always wear your seat belt and please don’t drink and drive. INFINITI names, logos, product names, feature names are trademarks owned by or licensed to Nissan Motor Co., Ltd., and/or its North American subsidiaries. ©2020 INFINITI. All Rights Reserved.
ENSURE YOUR SAFETY

MOVE TO SAFER AREA
Stay clear of passing vehicles.

CHECK FOR INJURIES
Call paramedics if injuries are suspected.

CALL POLICE TO THE SCENE
Get their contact information to receive a report.

DOCUMENT THE ACCIDENT SCENE

TIP: USE YOUR CELL PHONE TO TAKE PHOTOS AND NOTES

ALL VEHICLES
Including license plates.

ALL DAMAGE
Vehicles and any property damage.

STREET/INTERSECTION
Lights, stop signs, street signs, etc. Show the whole area.

TRAFFIC CONDITIONS
Views coming from each direction.

DOCUMENT THE INFORMATION

USE YOUR CELL PHONE TO TAKE PHOTOS OF:
1. DRIVER’S LICENSES
2. INSURANCE CARDS
3. LICENSE PLATES

CONTACT INFORMATION
Take photos or fill out notes as needed.

Driver 1
Name/Address
Phone #
Driver’s License
License Plate
Insurance Card

Driver 2
Name/Address
Phone #
Driver’s License
License Plate
Insurance Card

Police
Name/Badge #
Phone #
Report #

Witnesses
Name/Phone
Name/Phone
Name/Phone

Additional Information


COMPLIMENTARY TOWING

INFINITI offers complimentary collision towing* for ALL of our vehicles regardless of model year or warranty status. It’s how we help take care of our owners.

Call 1.800.662.6200 for complimentary towing* to an INFINITI Certified Collision Center near you.

*Only INFINITI vehicles within a 50-mile radius of an INFINITI Certified Collision Center, all others at owner’s expense.